

Privacy Policy

Last Updated: 21, September, 2023

This Privacy Policy outlines how *Intelligence Quality Assurance* ("we," "our," or "us") collects, uses, discloses, and safeguards the personal information provided by users ("you" or "your") when you access and use our services, including *iqataxtools.com*. We are committed to protecting your privacy and ensuring the security of your personal data.

1. Information We Collect

We may collect the following information from you:

1.1 User's Email

- We collect your email address for the following purposes:
 - Processing Payments: We use your email address to facilitate payments via Stripe, a third-party payment processor. Please refer to Stripe's Privacy Policy for more information on how they handle your data. Stripe will send at least one(1) email to confirm your usage of their services.
 - Customer Support: We may use your email address to contact you in response to any queries, requests, or issues you may have with our services. This will only be done in response to a request initiated by you.

1.2 Password Hash

- We do not store your password in its original form. Instead, we securely hash it to ensure its confidentiality. Your actual password is never stored on our servers.

1.3 Usage Metrics

- We collect usage metrics to improve our services and analyze user behavior. These metrics are collected and stored anonymously and are not linked to specific user accounts.
- These metrics include the amount of emails generated by our app, and the amount of files uploaded by you, to our app.

2. How We Use Your Information

We use the information collected for the following purposes:

2.1 Processing Payments

- Your email address is used to process payments securely through Stripe.

2.2 Customer Support

- We may use your email address to respond to your inquiries, provide assistance, and address any issues you may encounter while using our services.

2.3 Security

- We use password hashing to ensure the security of your account and protect your login credentials.

2.4 Usage Metrics

- Metrics are collected to analyze and improve our services. These metrics are used to enhance user experience and platform performance.

3. Data Retention

We will retain your email address and password hash for as long as necessary to fulfill the purposes outlined in this Privacy Policy, or as required by applicable laws and regulations. Usage metrics are retained in an aggregated and anonymized form for analytical purposes.

4. Disclosure of Your Information

We do not sell, trade, or otherwise transfer your personal information to third parties for their marketing or advertising purposes. However, we may share anonymous and aggregated usage metrics with trusted third parties for analytical purposes.

5. Your Choices and Rights

You have certain rights regarding your personal information:

- You have the right to request the deletion of your account and associated data, subject to legal and contractual obligations.
- You may contact us through the app's web contact form to exercise your rights or seek clarification regarding your personal information.

6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will provide notice of any material changes to this Privacy Policy on our website or through other means.